



PROMAS Hosted in the Cloud Fact Sheet

Property Management Solutions for Over 30 Years

Overview

This document contains information pertinent to those considering our cloud hosting option.

Supported Operating Systems

- Windows (with Internet Explorer or Microsoft Edge web browser)
- macOS (with Microsoft RD App)
- iOS (with Microsoft RD App)
- Android (with Microsoft RD App)

Limitations

File Storage – Files used by Promas are stored in the cloud. This means any exported files or reports will be able to be stored in the cloud. In order to download files from the cloud to your computer or upload files from your computer to the cloud, you'll need to copy and paste the files. Refer to [Help Document #902](#).

Email - Clicking <Send> button in Owner and Tenant Profiles – when you click <Send> the email address will be copied to your clipboard. Simply go to your email program and paste it into the address field.

Printing - On mobile devices such as a tablet or phone you will not be able to print from the program. Using the App on a Mac or Windows machine will work.

Mail Merge - Follow the directions for Mail Merge with Open Office instead of with Microsoft Word. Once the .AML file is created you can follow the directions with using Word, but the execution in Promas needs to be done using an .odt file.